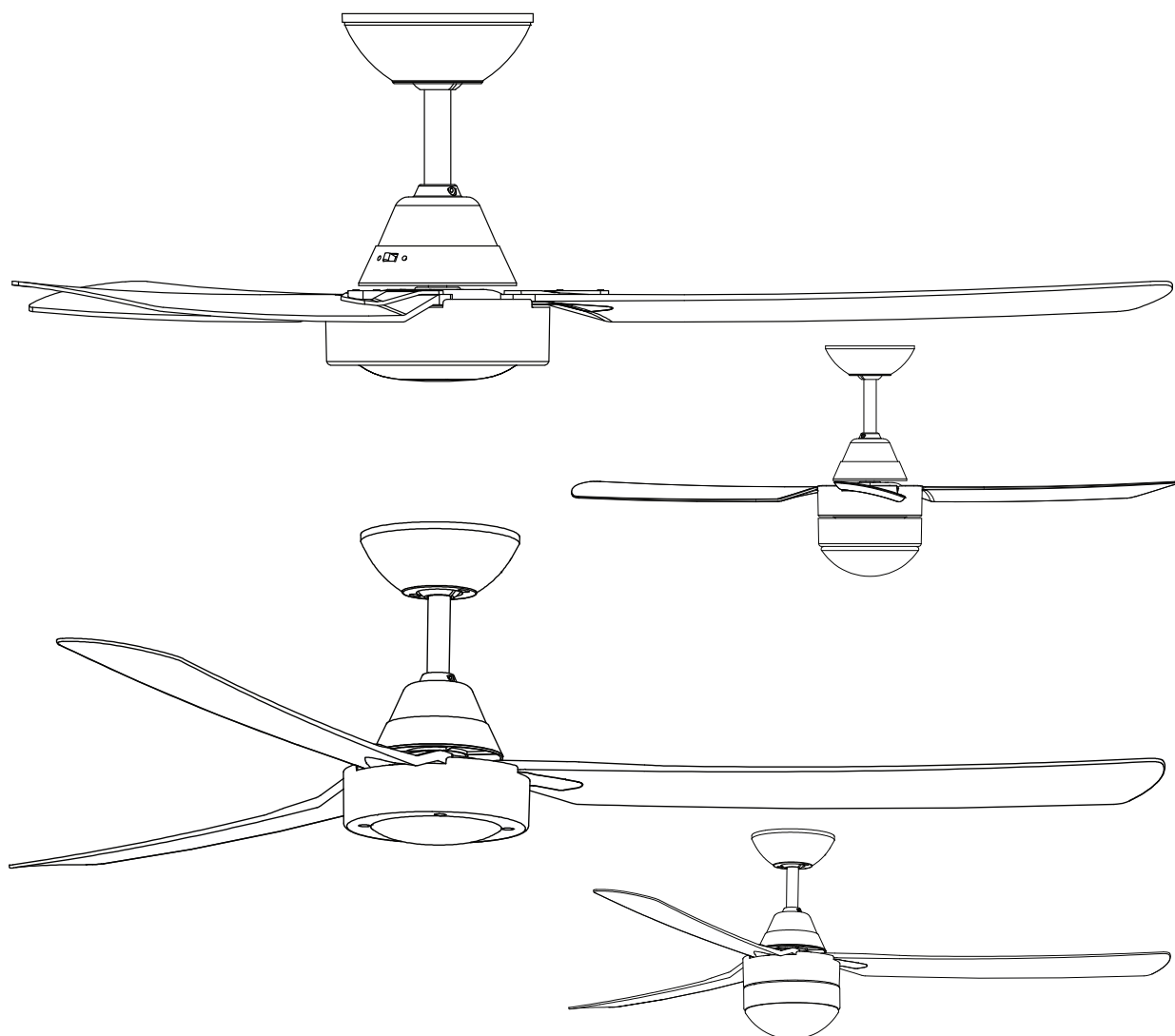


INSTRUCTION MANUAL



(Fan pictured is for illustration purposes only.
Styles may vary according to the specific models.)

Ceiling Fan Installation Manual, Rev 1.1

HAWK series

**Models: HAWK48WH, HAWK48BK, HAWK48B22WH, HAWK48B22BK,
HAWK56WH, HAWK56BK, HAWK56B22WH, HAWK56B22BK,**

CAUTION

Read Instructions carefully
for safe installation and
fan operation

- **INSTALLATION**
- **OPERATION**
- **MAINTENANCE**
- **WARRANTY
INFORMATION**



**MUST BE INSTALLED
BY A LICENSED ELECTRICIAN**

THANK YOU FOR YOUR PURCHASE



Thank you for purchasing this quality DEKA ceiling fan. To ensure correct function and safety, please read all instructions before using the product and keep all instructions for future reference.

SAFETY PRECAUTIONS


1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. An all-pole disconnection switch must be incorporated into the fixed wiring, in accordance with local wiring rules.

WARNING:

FOR SAFE USE OF THIS FAN AN ALL-POLE DISCONNECTION MUST BE INCORPORATED INTO THE FIXED WIRING IN ACCORDANCE WITH THE WIRING RULES.

As outlined in clause 7.12.2 of AS/NZS 60335-1 for meeting the minimum electrical safety of this standard. Please note warranty will be void if installation is without an all-pole disconnection incorporated in the fixed wiring in accordance with the wiring rules. Example: If a fan is connected to a circuit that can be isolated via an all-pole safety switch at the switchboard, then this is considered to be an all-pole disconnection to the ceiling fan electrical circuit, meeting the requirements of clause 7.12.2 of AS/NZS 60335.1.

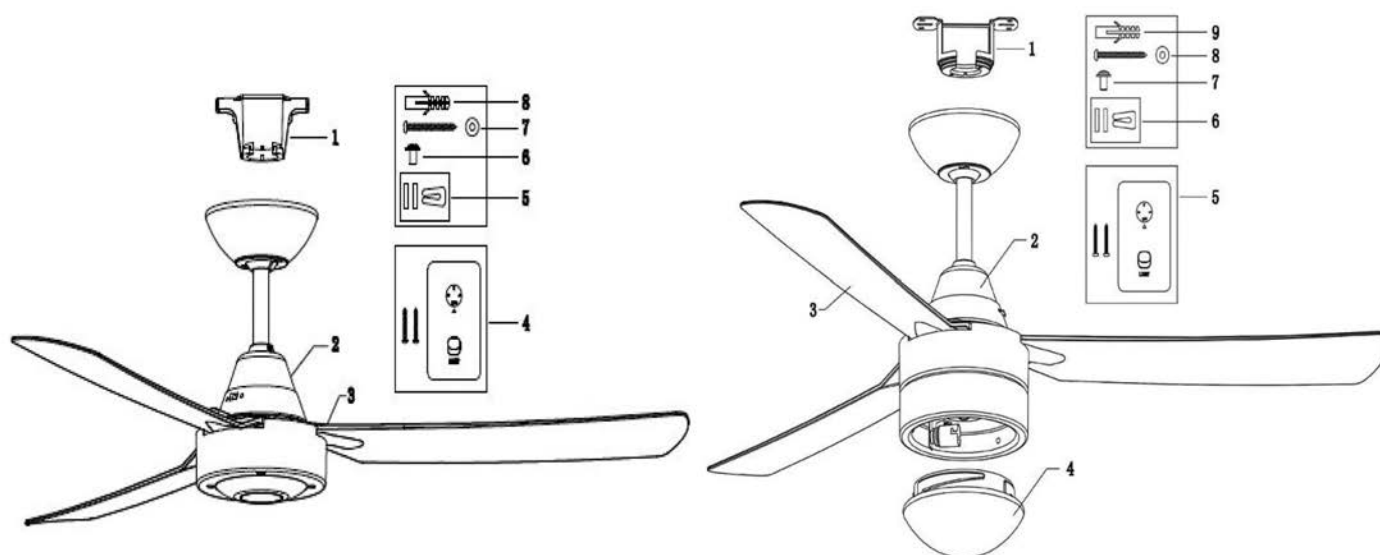
A single-pole switch also must be placed in the same room as the fan as per local wiring regulations AS3000.

4.  Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water and get into the food chain, damaging your health and well-being.
5. The structure to which the fan is to be mounted must be capable of supporting a weight of 30kg.
6. The fan should be mounted so that the blades are at least 2.1m above the floor in Australia.
7. The fan is suitable for indoor and covered outdoor areas where the fan is fully covered.
8. Only a licensed electrician/contractor should perform installation of this product.
9. **WARNING:** If unusual wobbling or oscillating movement is observed, immediately stop using the ceiling fan and refer the warranty information and contact details on page 13 of this document.
10. The replacement of any parts should be performed by our service agent, an appointed qualified electrician or suitably qualified person.
11. The fixing means for the attachment of the mounting bracket (as supplied) shall be fixed with a sufficient strength to withstand 4 times the weight of the ceiling fan.

BEFORE INSTALLATION

Unpack the fan and carefully identify the parts. Please refer below.

HANGSURE FAN:

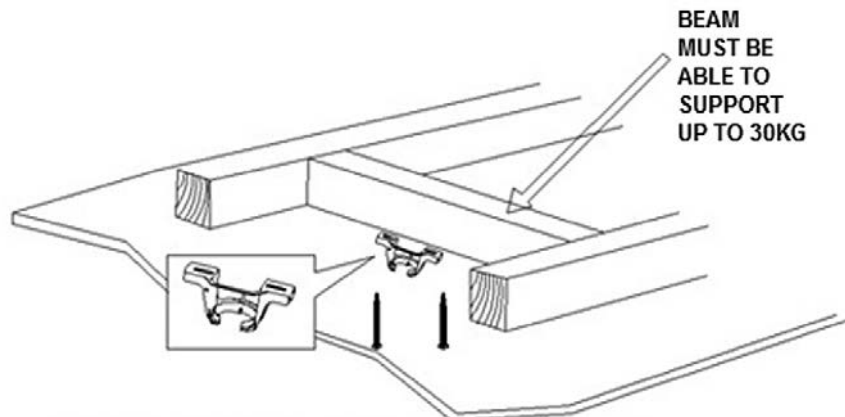


HAWK FAN WITHOUT LIGHT		HAWK FAN WITH LIGHT	
1.	Mounting bracket x1	1.	Mounting bracket x1
2.	Pre-assembled fan motor, down rod and canopy x1	2.	Pre-assembled fan motor, down rod, canopy and light kit x1
3.	Blades x3	3.	Blades x3
4.	Fan rotary switch & capacitor x1 set	4.	Glass shade x1
5.	Balancing kit x1 set	5.	Fan rotary switch & capacitor x1 set
6.	Blade screw x 6 (and 1 spare)	6.	Balancing kit x1 set
7.	Screws for mounting bracket x2 (timer use only)	7.	Blade screw x 6 (and 1 spare)
8.	Plastic anchors x2	8.	Screws for mounting bracket x2 (timer use only)
		9.	Plastic anchors x2

INSTALLING THE MOUNTING BRACKET



- The ceiling fan must be installed in a location so that the blades are a minimum 300mm spacing from the tip of the blade to the nearest objects or walls, including bulkheads and beams.
- Secure the hanging bracket to the ceiling joist or structure that is capable of carrying a load of at least 30kg, with the two long screws provided (timber use only). Ensure at least 30mm of the screw is threaded into the support.

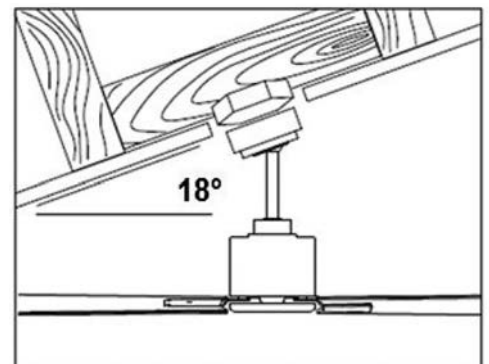


NOTE: THIS PICTURE IS FOR REPRESENTATION ONLY AND DOES NOT REPRESENT THE ACTUAL BRACKET

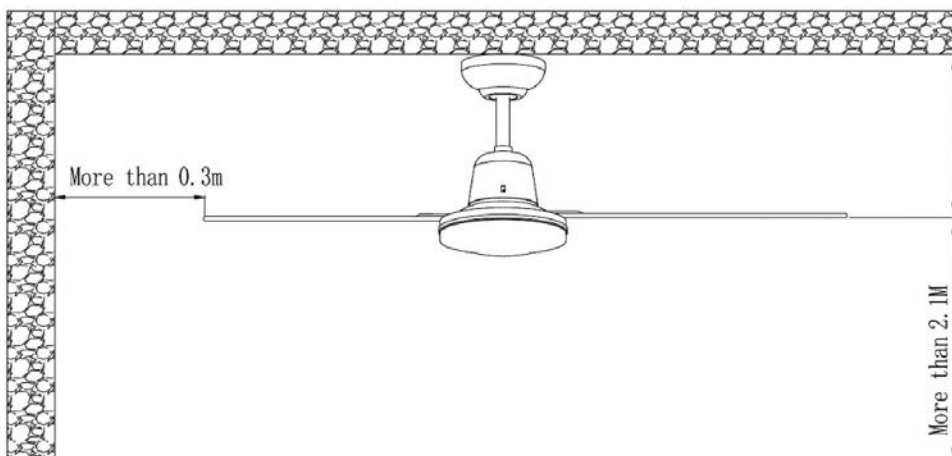
Note: The bracket screws provided are for use with wooden structures only. For structures other than wood, the appropriate screw type **MUST** be used.

Angled Ceiling Installation

This fan hanging system supports a maximum 18 degree angled ceiling installation. **Applies to hangsure fan only.**

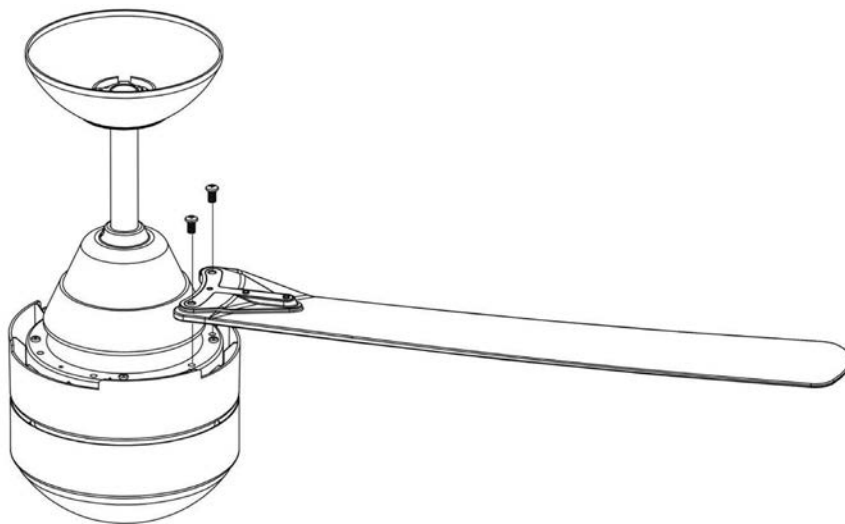


Warning: Ceiling fan must be mounted so that blades are 2.1m from the floor and 300mm from the wall and other obstructions to the blade tip.



BLADE ATTACHMENT

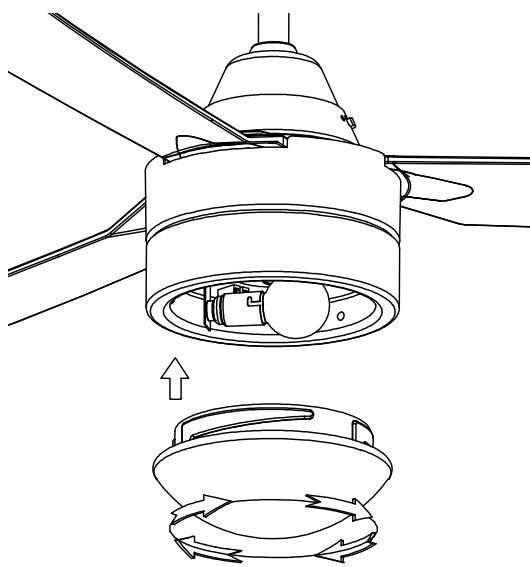
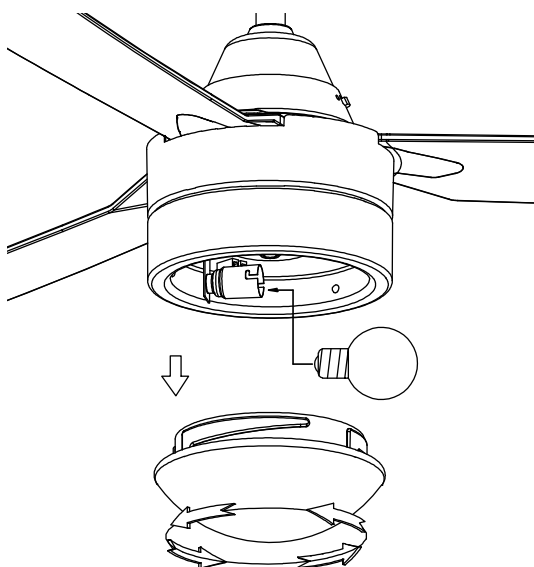
1. Align the two mounting blade screws on the blade to the two mounting holes on the fan motor assembly and secure the blade to the fan motor assembly, ensuring they are tightened equally and evenly. ***Take care not to over tighten as this can damage the blades.***
2. Once completed, repeat the process for the remaining blades.



LIGHT KIT INSTALLATION

NOTE: FOR FAN MODELS WITHOUT LIGHT, IGNORE THIS STEP.

1. Install 1 x B22 globes into the lamp holder (maximum 15W) by first removing the glass cover, turning it anti-clockwise. Do not exceed the maximum wattage rating. ***Energy saving LED globes must be used with this product.***
1. To re-install the glass cover, turn it clockwise.

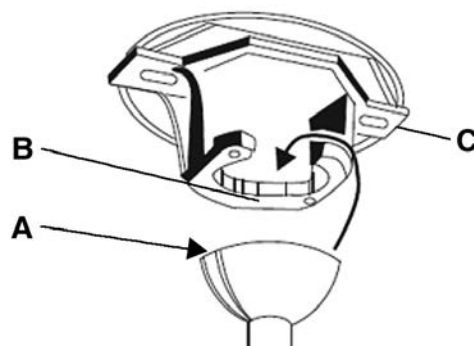


HANGING THE FAN



Hangsure Fan:

Lift the fan assembly onto the mounting bracket. Ensure the registration slot (A) of the hanger ball is positioned on the stopper (B) of the mounting bracket (C) to prevent the fan from rotating when in operation.



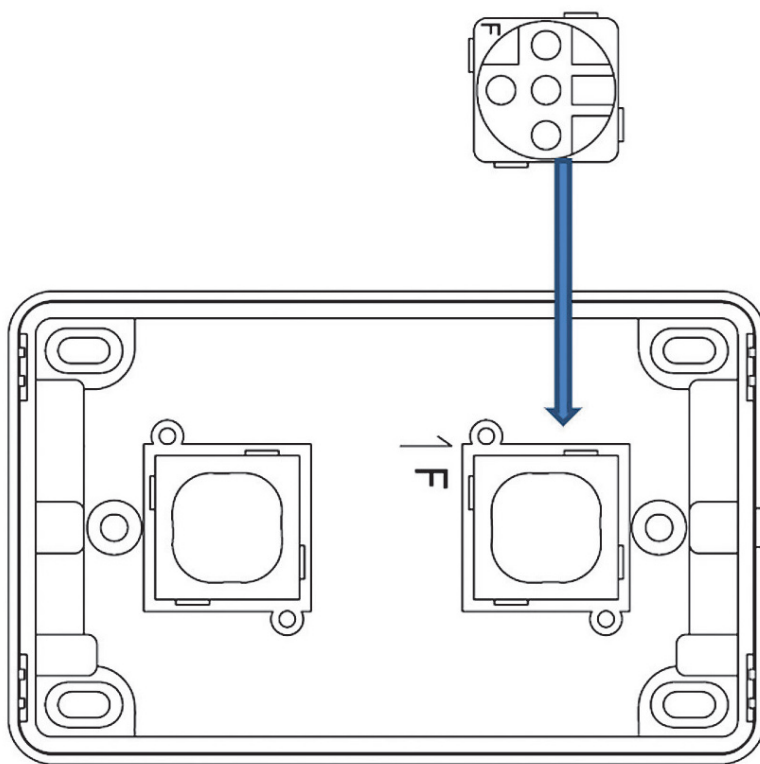
ELECTRICAL WIRING DIAGRAM

WARNING: For your safety all electrical connections must be undertaken by a licensed electrician.

NOTE: An additional all pole disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

NOTE: Wiring diagram includes the light kit wiring. The light wiring diagram and switch is omitted when no light kit is used with the ceiling fan.

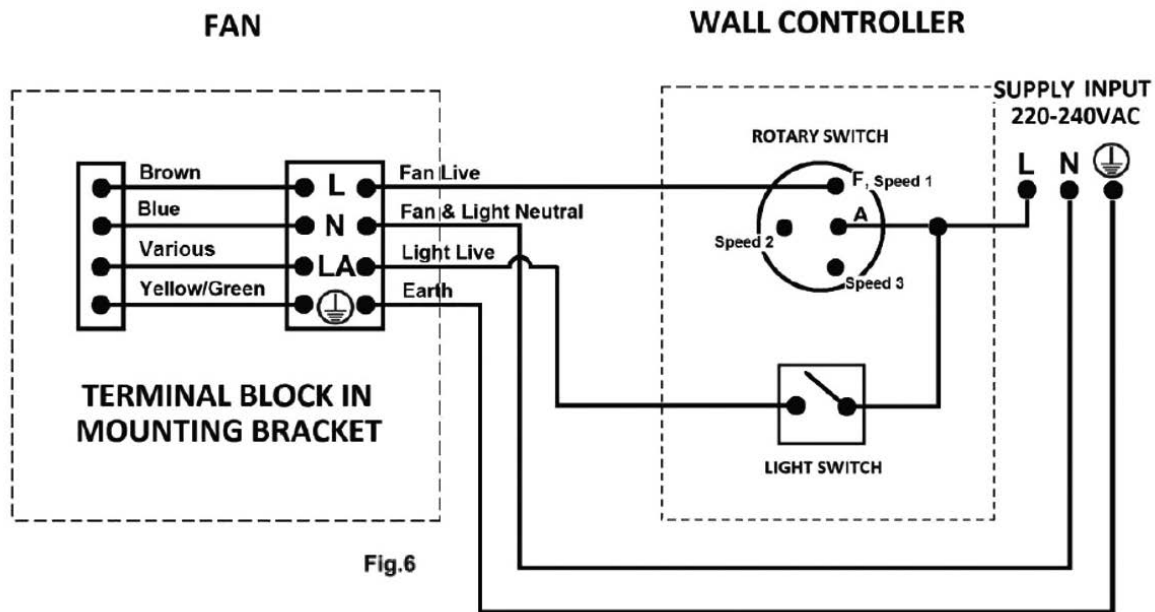
Install the fan rotary switch supplied with the fan into your chosen mounting plate by clicking into place and wire according to wiring diagram pictured for rotary switch and light switch (if applicable and not included).



ELECTRICAL WIRING DIAGRAM

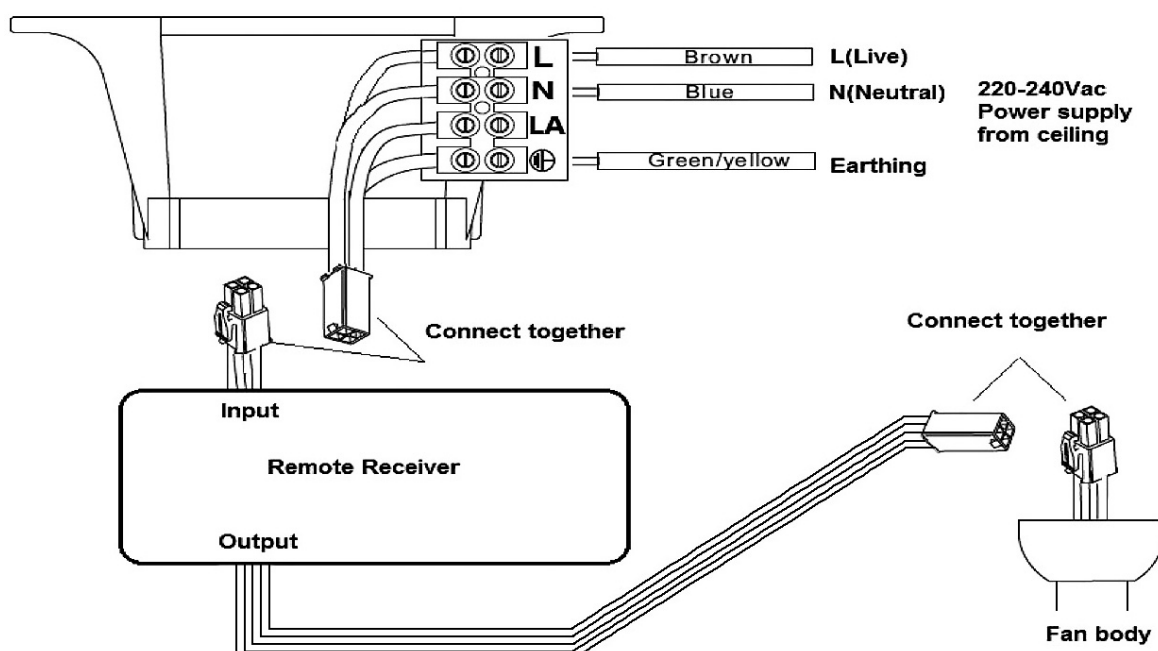


WIRING DIAGRAM: For installations using wall control only



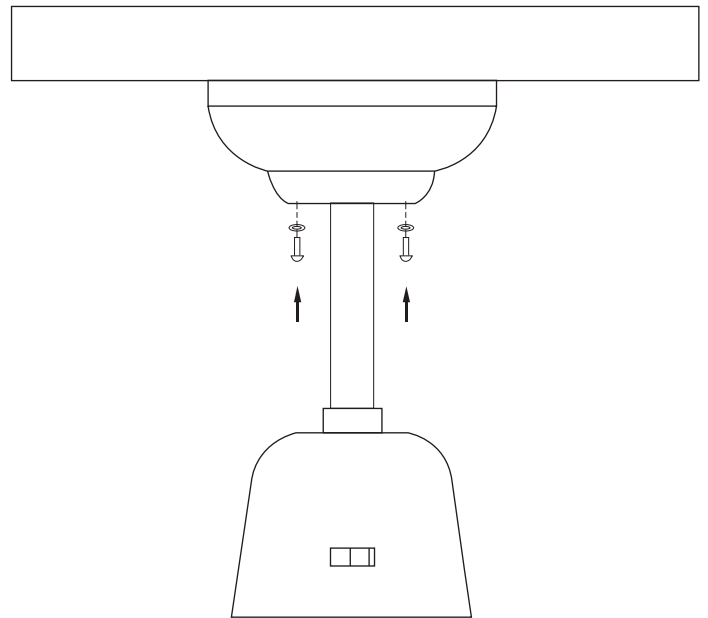
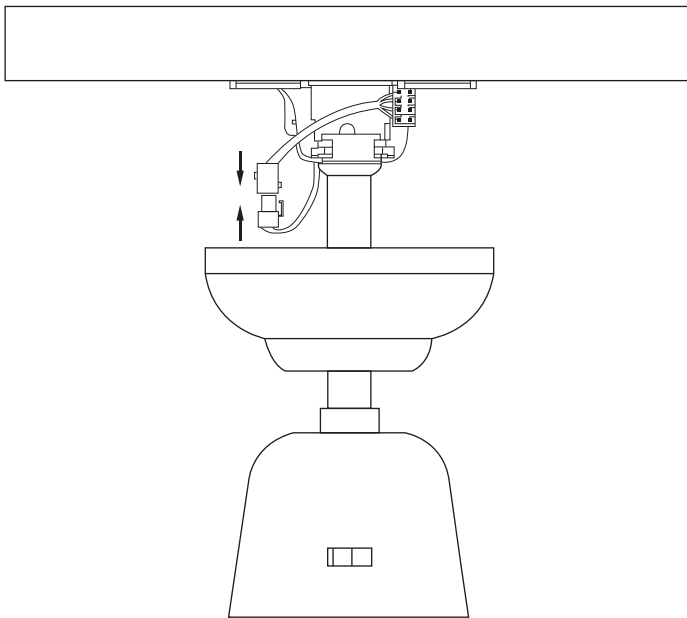
WIRING DIAGRAM: WHEN USING REMOTE CONTROL (Remote sold separately and suitable for HANGSURE model only)

A single-pole switch must be placed in the same room as the fan as per local wiring regulations AS/NZS 3000. Please follow the above wiring instructions before installation of remote kit. A remote kit does not substitute for a terminal switch and doing so will void warranty.



Hangsure Fan:

Connect the connector plugs together. Cover the mounting bracket with the canopy. Ensure all electrical wiring is tucked inside the canopy and that the wires are not damaged during this step. Secure the canopy to the hanger bracket using the screws provided. Do not overtighten the screws as this will misalign canopy potentially causing sounds. For best results leave screws about 4-5mm from hang sure bracket and position canopy into key lock slot.



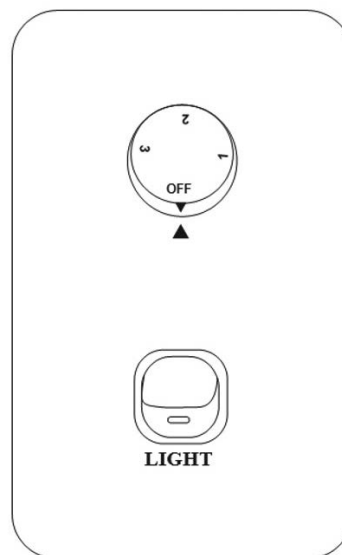
FAN WALL CONTROL (typical installation, plate and light switch not supplied)

Turn on the power and check the operation of the fan.

- OFF Position – Fan off
- 3rd Position – Low fan speed
- 2nd Position – Medium fan speed
- 1st Position – High fan speed

Light Control (not supplied)

- Switch – On/off (if applicable)

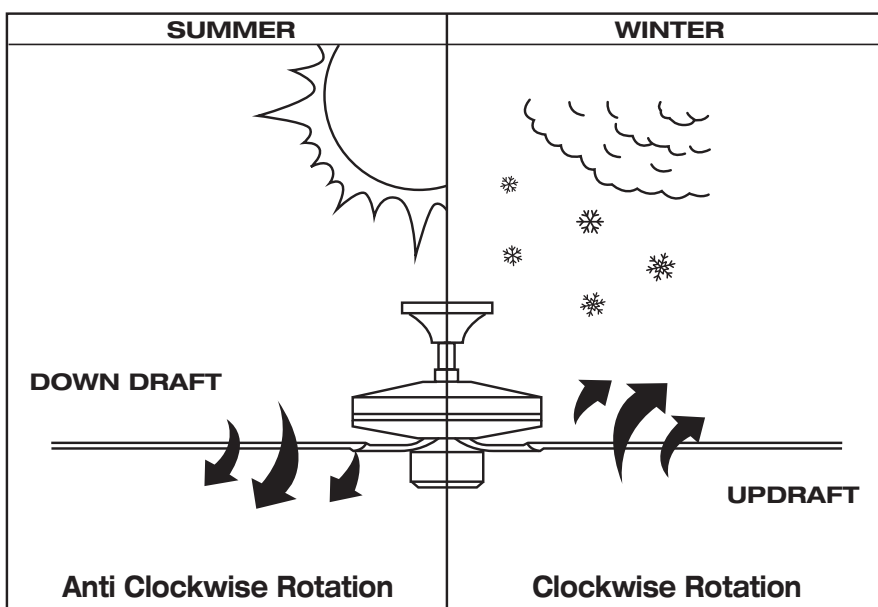
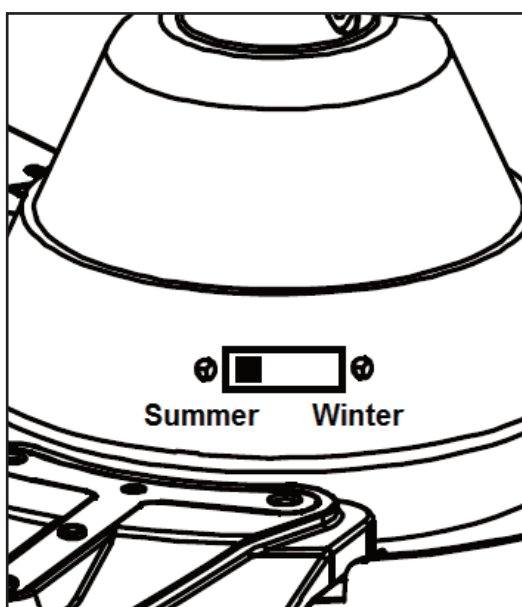


REVERSE FUNCTION

Your ceiling fan can operate either in fan mode or reverse fan mode.

SUMMER MODE: The reverse switch should be in the “LEFT” (SUMMER) position to rotate the fan in an anticlockwise direction. The airflow will be directed downwards, for cooling in summer.

WINTER MODE: The reverse switch should be in the “RIGHT” (WINTER) position to rotate the fan in a clockwise direction. The airflow will be directed upwards, for energy conservation in winter.



WOBBLE:

Note: Ceiling fans tend to move during operation due to the fact that they are mounted on a rubber grommet. If the fan was mounted rigidly to the ceiling it will cause excessive vibration. Movement of a few centimetres is quite acceptable and does not suggest any problem.

To Reduce the Fan Wobble: Please check that all screws which fix the mounting bracket and down rod are secure and blade screws are fastened securely.

NOTE: This fan has been precision balanced at the factory and may need re-balancing. (Balancing kit supplied can be used if required).

NOISE:

When it is quiet (especially at night) you may hear occasional small noises. Slight power fluctuations and frequency signals superimposed in the electricity for off-peak hot water control may cause a change in fan motor noise. This is normal. Please note that this is not a product fault and as such is not covered under warranty – All electric motors are audible to some extent. **Please allow a 24-hour “breaking-in” period, most noises associated with a new fan disappear during this time.**

CARE AND CLEANING:

- Every 6 months periodic cleaning of your ceiling fan is the only maintenance required. Use a soft brush or lint free cloth to avoid scratching the paint finish. Please turn off electricity power when you do so.
- Do not soak or immerse your ceiling fan in the water or other liquids. It could damage the motor or the blades and create the possibility of an electrical shock.
- Ensure that the fan does not come in contact with any organic solvents or cleaners.
- To clean the fan blade, wipe with only a damp clean cloth with NO organic solvents or cleaners.
- The motor has a permanently lubricated ball bearing so there is no need to oil.

NOTE: Always turn OFF the power at the mains switch before performing any maintenance or attempting to clean your fan.

TECHNICAL INFORMATION

Ceiling Fan Model	Rated Voltage	Rated Power (Motor) AC	Rated Power (Lamp)	Net Weight
HAWK48WH HAWK48BK	220-240V AC 50Hz	45W	N/A	5.0kg
HAWK48B22WH HAWK48B22BK	220-240V AC 50Hz	45W	1 x Max.15W	5.8kg
HAWK56WH HAWK56BK	220-240V AC 50Hz	60W	N/A	5.5kg
HAWK56B22WH HAWK56B22BK	220-240V AC 50Hz	60W	1 x Max.15W	6.3kg

All electric motors, including fan motors make some noise and may feel hot if touched – this is NOT A FAULT. Ceiling fans tend to move during operation as they are not generally rigid-mounted. Rigid mounted ceiling fans generate excessive vibration (which leads to noise) and stress on their mountings. Movement in a ceiling fan is not uncommon and does not suggest the fan will fall down. Some fans wobble more than others, even in the same model.

Fan Operation

A ceiling fan rotates much more slowly than an electric desk fan; it cools people effectively by introducing slow movement into the otherwise still, hot air of a room, inducing natural evaporative cooling. Fans never actually cool air, unlike air-conditioning equipment, but use significantly less power.

Normal Wear and Tear

Threaded components working slightly loose, or blade carriers becoming slightly bent due to vigorous cleaning or bumping can cause extra wobble and noise. This is not covered under warranty, but a little care and maintenance can reduce or prevent this problem.

Night Noises

This is the biggest cause of service calls, which are outside the manufacturer's warranty. If a fan has a fault, then it would be noticeable at ALL TIMES. Obviously when everything is quiet at night you will be more inclined to hear small noises, which may not be noticeable at other times. Even slight signals super imposed in your electricity supply for off peak hot water control may cause a change in the fan motor noise, which is deemed normal. Solar power systems will cause extra humming in motors. In both scenarios it is recommended that you explore options of adding a filter that can be installed to eliminate these issues.

Dimming

The light kit supplied with this fan is NOT DIMMABLE.

Dimmers and solid state wall controllers can NOT BE USED for the operation of the fan motor. This will instantly void any warranty provided.

Important ceiling fan warranty information for owners and installers.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major fault and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This product is covered for five (4) years in total consisting of a two (1) year in-home warranty followed by a three (3) year parts only warranty. Please note that remote controls (if applicable) and other accessories are covered for one (1) year from the date of purchase.

What is an in-home warranty?

HAWK branded ceiling fans offers a two (1) year in-home parts and labour warranty on ceiling fans installed within the coverage of our network of service agents and in cases where the product fails due to defective materials or workmanship.

This warranty does not cover installation faults, house wiring faults, loose blades or damage of any kind. In areas outside of the coverage of DEKA service agents, DEKA will reimburse a standard fee of \$88.00 (inc. GST) for consumers using their own electricians. Conditions apply and DEKA support must be contacted PRIOR to organising your own electrician. Under no circumstances will reimbursements be paid without prior consent of DEKA support.

Subject to your "Rights under Australian consumer law", but otherwise to the maximum extent permitted by law, the DEKA warranty will NOT cover the below:

1. Where installation was not carried out by a licensed electrician or contractor.
2. Products not installed as per the instruction manual and in accordance to SAA and local authority regulations.
3. Defect, damage or failure resulting from misuse, accident, neglect, abuse, tampering, modifications or unauthorised repairs of any kind by any person.
4. Minor variations of speed may be evident even between same model of fans. No two fans run exactly the same, even across all speeds.
5. Fan "wobbles" – Any wobble is usually caused by the mounting to the ceiling not being adequate or mismatched or out of alignment blades. Blades should not be mixed from one fan to another as the blades sets are balanced during production. Refer to the User Manual for more information.
6. Defect, damage or failure resulting from any acts of God, including damages from lightning.
7. Defect, damage or failure resulting from power grid fluctuations or power surges.
8. Damage caused by alternate power supplies, e.g. Solar inverters etc.
9. Disposable accessories, e.g. Batteries or light globes (unless otherwise stated)
10. "Night noises" - intermittent humming or other influences from mains power delivery infrastructure – Refer Important Facts for further information.
11. Water damage
12. The cost of renting, obtaining and using special equipment (i.e. scaffolding, scissor lifts etc.) for accessing products installed at a height of greater than 3.5 metres.
13. Liability for consequential loss or claims for damage to furniture, carpets, walls, ceilings, foundations or and other event either directly or indirectly resulting from a faulty product or accessory to the maximum extent permitted by law.

After reading the above information:

1. Should you consider there is a fault relating to the installation, please contact the original installer to rectify.
2. Should you consider that there is a manufacturer's defect with the fan, please go to www.dekafans.com.au (our service provider in Australia) and click on Warranty. From there, click on DEKA and follow the prompts. Fully complete and supply all requested information for an expedited warranty process.

Warranty is provided by Repelec (Aust)

16 Rayben Street Glendenning NSW 2761

Phone: 1300 555 586 Email: sales@repelec.com.au

Website: www.repelec.com.au



This warranty is valid
in Australia only

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



www.dekafans.com.au